



List of Sub-Processors

To support the delivery of Services, Lightico may engage third-party services providers, referred to as Sub-processors. This page provides the name, purpose and location for each Sub-processor. Please refer to our Privacy Policy for more information.

Infrastructure Sub-Processors:

Lightico uses the third parties listed below to host our customer data and to provide global functionalities within the Lightico Service.

Name	Purpose	Type of Data	Location
Amazon Web Services, Inc.	Data Hosting* Cloud computing	End-customer, Customer	United States United Kingdom European Union.
Cloudflare, Inc.	Web Applications Firewall	End-customer, Customer	United States (Location based)
Snowflake	Usage data storage, Querying and Analytics	Usage	United States, European Union

*The default storage location for our Customers' data is within the same region they are located:

- Lightico US-based customers' personal data is stored in the US,
- Lightico UK customers data is stored in the UK,
- Lightico EU- and Asia based customers' data is stored in the EU.

Service Specific Sub-Processors:

Lightico uses the third parties listed below to provide specific functionalities customers may utilize within the Lightico Service:

Name	Purpose	Location
Twilio	Text message notification sending	Global
Amazon SES	Email notification sending	United States
MailGun	Backup Email notification sending	United States, European Union
PayTrace	Payment Integration	United States
Payeezy	Payment Integration	United States
iCom	Payment Integration	Global
authorize.net	Payment Integration	United States
EVS	IDV Integration	United States
DMaaS	Storage Integration	UK
Box	Storage Integration	Global
SAMEX	Payment Integration	United States
Innovis	Credit, Identity, and Authentication Solutions Integration	United States
MiTek	Digital Identity Verification Integration	United States
Bandwidth	Secured Communication Platform	Global

Textel	Text messaging Platform	Global
Amazon S3	Storage Integration	Global
Zapier	Automation Platform	Global
eOriginal	Document vaulting integration	United States
Salesforce	Salesforce Integration	Global

Other Sub-Processors

Lightico may use the third parties below for the purpose of conducting customer service, support and marketing activities:

Sub-processor	Purpose	Location
Salesforce	Customer Relationship Management, Support Platform	EU
Google Inc.	Customer Support	Global
Microsoft Azure	Customer Support	Global