

Secure Payment Collection In A Work-From-Home Environment

Enable Agents to Collect Customer Payments Quickly, Securely & Remotely.

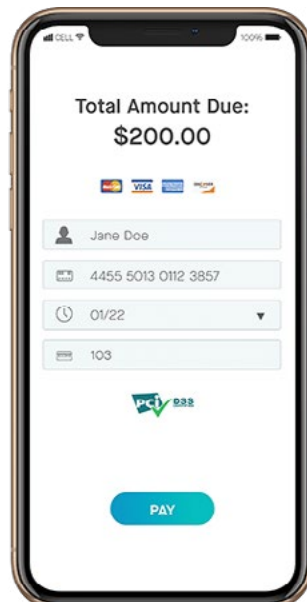
Simplify your payment procedures to ensure compliance, eliminate fraud and improve payment completion rates while your agents are working remotely. Enable your customers to pay securely directly from their cell phones in real-time.



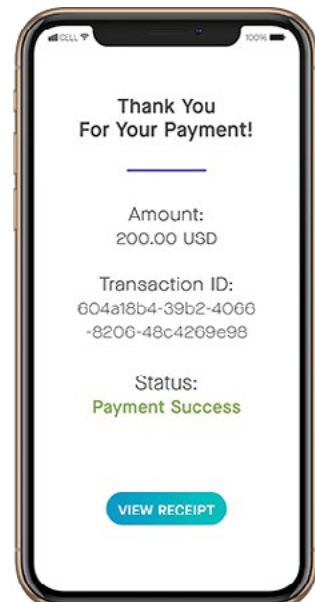
How It Works



Customer receives a text message which opens a secure collaboration room.



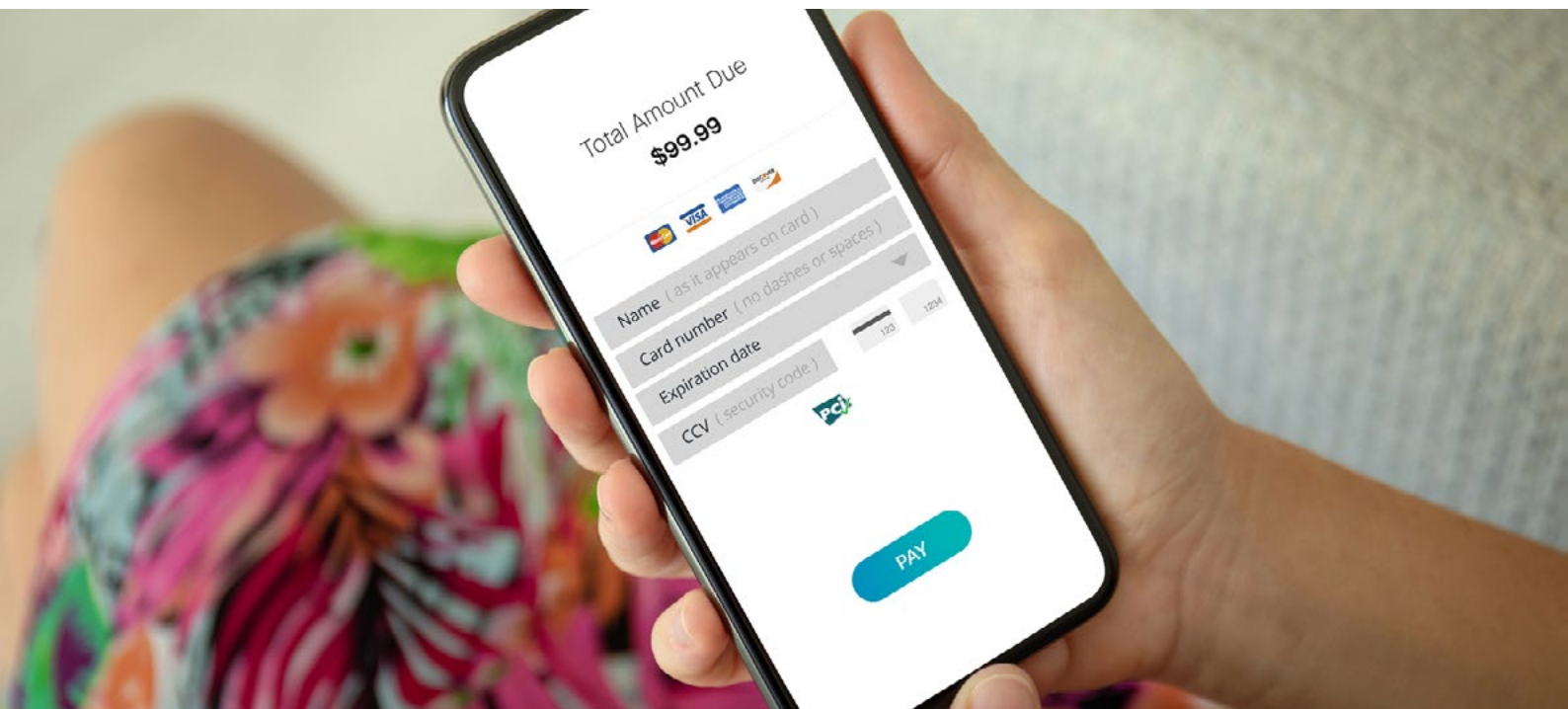
Customer instantly completes payment without exposing payment information to the agent.



Payment is processed securely with a fully compliant audit trail, transaction ID and receipt.

Lightico's Secure Payment Reduces Risk and Increases Conversion

- Agents Have no access to customer payment details
- Integrates existing gateways, workflows and CRM
- Improves payment completion rate by 20%
- Secure storage of audit and payment information
- Fast deployment
- Increased payment conversion rates
- Agent Assisted or Self-Serve
- Certified by PCI-DSS, ISO, SOC2, HIPAA and GDPR Compliant



About Lightico

Lightico's platform for digital customer interactions empowers your agents to collect forms, documents, eSignatures, photos, consent to T&Cs, payments and to verify ID instantly while they have customers on the phone.

By simplifying customer interactions throughout the customer journey, businesses make it easier for their customers to be their customers, earning their trust and loyalty, translating to higher profits.

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