

# Settle Claims Faster with Lightico

Real-time digital customer interactions enable insurance companies to collect and process all claims related documentation, evidence, forms and signatures instantly, anywhere.



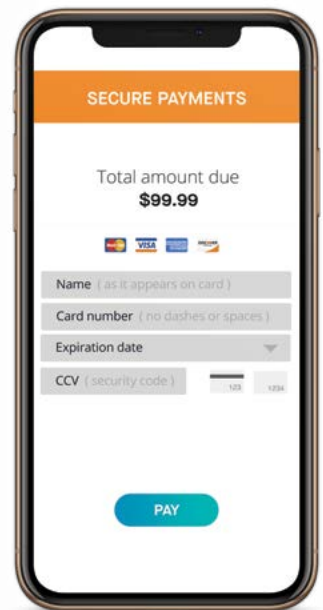
Instantly collect incident information and signatures with smart, intuitive eForms and effortless eSignatures.



Simplify compliance & KYC with instant collection and verification of ID & supporting documents.



Collect photos and videos of claims evidence, supporting document and invoices in real-time.



Collect excess payments quickly, easily and securely with PCI-compliant payments.

## Simplify Claims Processing with Instantly-Completed Processes

- Reduce Cost of Claims by Cutting Time to Settle
- Accelerate Document and Evidence Collection
- Remove Unnecessary Touchpoints
- Speed-up Claims Payments
- Improve Customer Experience
- Simplify Compliance Processes & Remove Legal Risk

## Expedite Claims Processing

Simple claims processing is the cornerstone of a successful insurance business.

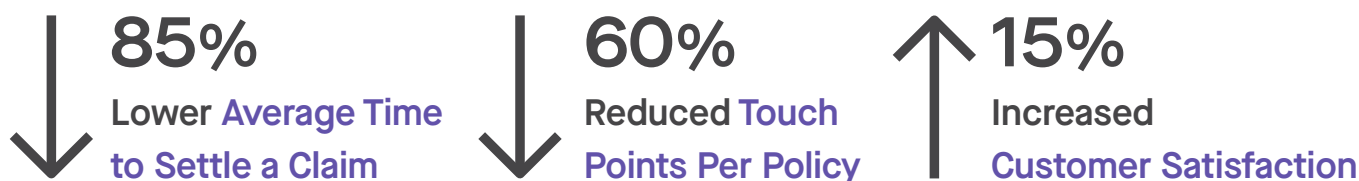
Unfortunately, many insurance companies still suffer from inefficient processes that require them to chase clients for documents, evidence and supporting documents.

This endless back and forth drives up operational costs, delays claims processes and leaves your customers and agents frustrated and unsatisfied.

With Lightico, insurance claims are simplified and automated. While on the phone with an agent, your customers can submit all forms and documentation needed to process their claim in real-time and make excess payments instantly from their cell phones.

Lightico simplifies document collection, accelerates claims processing and improves customer experience.

### Lightico's Customers Have Achieved:



#### About Lightico

Lightico's real-time customer collaboration platform empowers your agents to collect forms, documents, e-signatures, photos, consent to disclosures and to verify ID instantly while they have customers on the phone.

By simplifying customer interactions in the last mile of the customer journey, businesses make it easier for their customers to be their customers, earning their trust and loyalty, translating to higher profits.

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