

Settle Claims Faster with Lightico

Real-time digital customer interactions enable insurance companies to collect and process all claims related documentation, evidence, forms and signatures instantly, anywhere.



eForm & eSign

Jane Doe

432 536 0001

janedoe@gmail.com

123 North State St.

Lansing 00000

Signature: *Jane Doe.*

SUBMIT

Instantly collect incident information and signatures with smart, intuitive eForms and effortless eSignatures.



ID Verification

Washington DRIVER LICENSE

AA 012 345 678 90

JANE DOE

DOB 02-08-1989

123 NORTH STATE ST.

LANSING MI 48206-0000

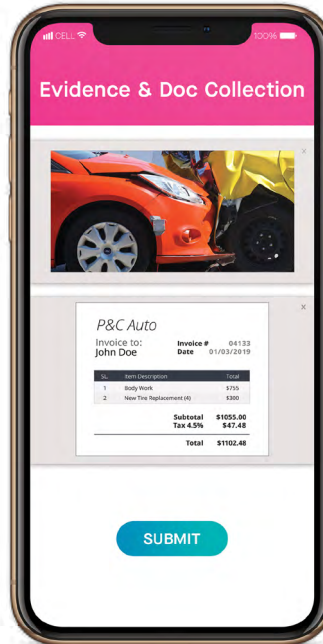
Sex F Hgt 5'00" Wgt 120 lbs Eyes Brown Hair Brown

Lic Type AA Restrictions

AA 0123456789

VERIFY

Simplify compliance & KYC with instant collection and verification of ID & supporting documents.



Evidence & Doc Collection

P&C Auto

Invoice to: John Doe

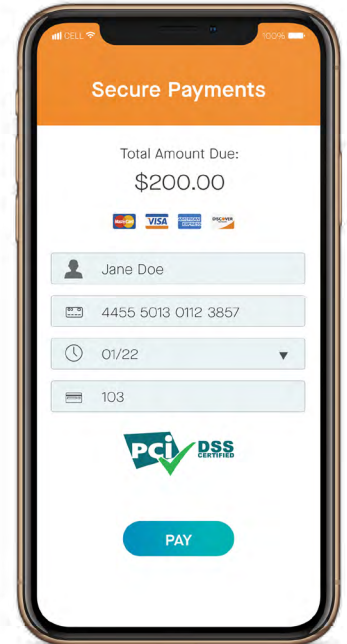
Invoice # 04153

Date 01/03/2019

Item Description	Total
1 Body Work	\$750
2 New Tire Replacement (4)	\$380
Subtotal	\$1055.00
Tax 4.5%	\$47.48
Total	\$1102.48

SUBMIT

Collect photos and videos of claims evidence, supporting document and invoices in real-time.



Secure Payments

Total Amount Due: \$200.00

MASTERCARD VISA AMERICAN EXPRESS DISCOVER

Jane Doe

4455 5013 0112 3857

01/22

103

PCI DSS CERTIFIED

PAY

Collect excess payments quickly, easily and securely with PCI-compliant payments.

Simplify Claims Processing with Instantly-Completed Processes

- Reduce Cost of Claims by Cutting Time to Settle
- Accelerate Document and Evidence Collection
- Remove Unnecessary Touchpoints
- Speed-up Claims Payments
- Improve Customer Experience
- Simplify Compliance Processes & Remove Legal Risk

Expedite Claims Processing

Simple claims processing is the cornerstone of a successful insurance business.

Unfortunately, many insurance companies still suffer from inefficient processes that require them to chase clients for documents, evidence and supporting documents.

This endless back and forth drives up operational costs, delays claims processes and leaves your customers and agents frustrated and unsatisfied.

With Lightico, insurance claims are simplified and automated. While on the phone with an agent, your customers can submit all forms and documentation needed to process their claim in real-time and make excess payments instantly from their cell phones.

Lightico simplifies document collection, accelerates claims processing and improves customer experience.

Lightico's Customers Have Achieved:

85%

Lower Average Time
To Settle A Claim

60%

Reduced Touchpoints
Per Policy

15%

Increased
Customer Satisfaction

Trusted by Industry Leaders



About Lightico

Lightico's next generation platform for digital customer interactions empowers your agents to collect forms, documents, eSignatures, photos, consent to disclosures and to verify ID instantly while they have customers on the phone.

By simplifying customer interactions in the last mile of the customer journey, businesses make it easier for their customers to be their customers, earning their trust and loyalty, translating to higher profits.

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