

How Lightico Streamlines & Accelerates Workers' Compensation Processes

The Problem:

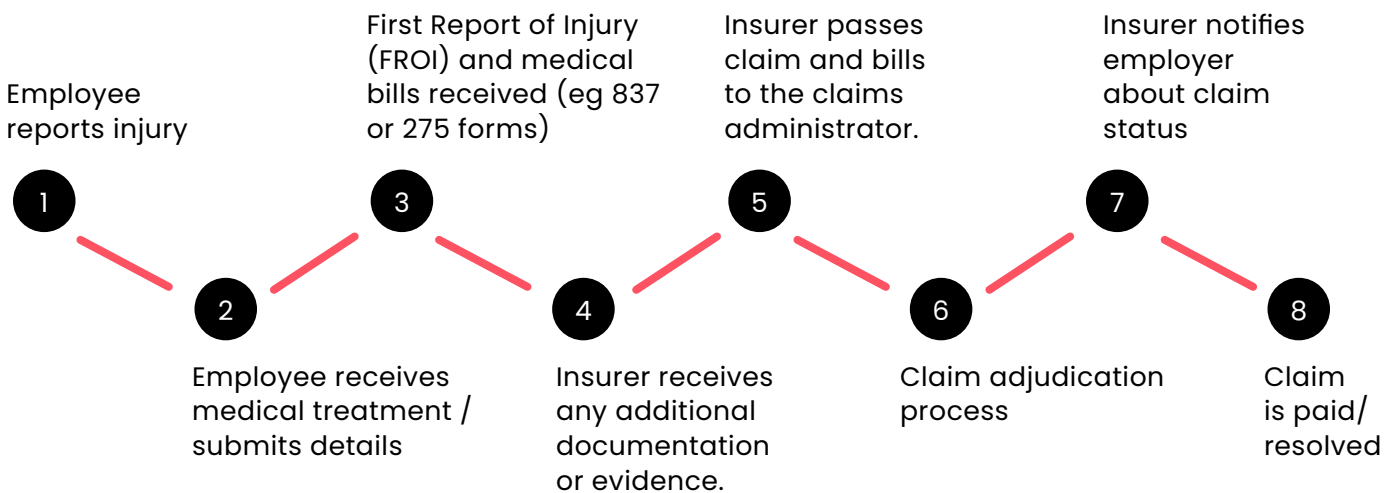
Time-Consuming and Costly Claims Cycles

Efficiency and speed are essential to managing workers' compensation claims. Unfortunately, many insurance providers still suffer from lengthy, manual processes, rework, rekeying, and customer frustration due to siloed systems and legacy tools.

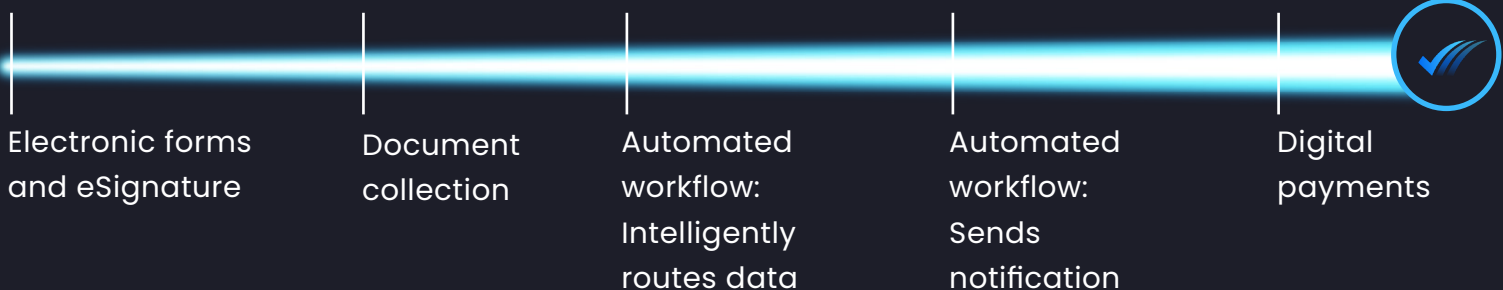
Insurance providers need an end-to-end digital solution for interfacing with employers, employees, third parties, and their own associates.

Lightico's Digital Completion Cloud allows insurance providers to streamline all employee and employer-facing steps in the workers' compensation process in a seamless workflow. Easily collect digital forms and documents from employers and instantly pay out claims. Lightico makes frontend processes more efficient, so providers can reduce back-office work and focus on more profitable activities.

The Disjointed Claims Process



Using Digital Completion Cloud Capabilities

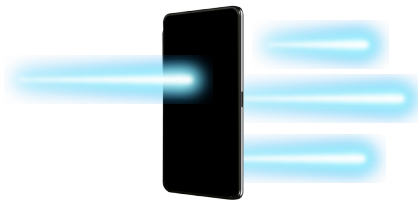
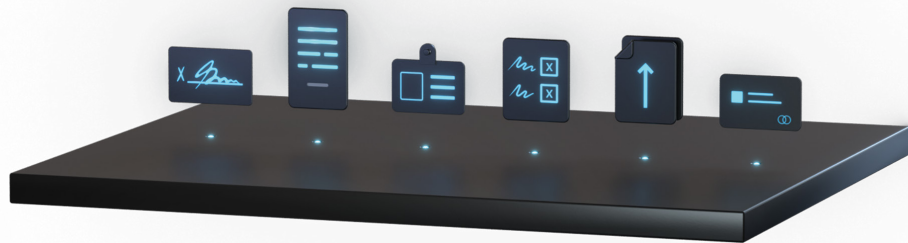


The Solution

The Lightico Digital Completion Cloud has re-imagined traditional workers' compensation processes by allowing insurance providers to collect forms and documents fully digitally. As a result, claims processes reach completion faster and with fewer breaks.

Here is what makes the Digital Completion Cloud ideally suited for workers' compensation processes:

Lightico's Digital Completion Cloud

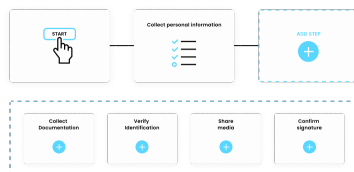


1 Truly Real Time:

All documents to support the claim are quickly collected, and digitally completed in real time on your mobile phone. By removing the waiting period, costs, frustrations, and turnaround time are reduced.

3 All in One Place:

Providers can manage all employer-facing tasks (including eSignatures, ID verification, document collection, T&Cs, payments) from one system.



2 No-code Automation:

Any business user can design intelligent workflows that automate the full journey and tailor it to each customer or case type, preventing missed steps and silos.



4 Fully Integrated:

Providers can get more value from their existing claims management system via APIs. Enjoy fast time to operations and value with low risk.

Business Impact



Cost of Claim:

Improve expense and loss costs with efficient claims processes. Slash turnaround time and errors to keep the costs of claims processing down.



Employer and Employee satisfaction:

Ensure a headache-free, frictionless experience for greater satisfaction and loyalty.



Compliance:

Reduce the risk of workers' compensation fraud while maintaining full compliance.



Elimination of Rework:

Elimination of Rework - No more rekeying or recalling information lost by manual, legacy claims processes



Claim Status Visibility:

Ability to assess current status of a claim thanks to digitized and synced processes and files.



Strengthened Oversight:

Streamlined workflow results in faster turnaround of all issues.

Trusted by Industry Leaders



About Lightico

Lightico is an award-winning SaaS platform that empowers businesses to accelerate customer journeys. With the Lightico Digital Completion Cloud™, companies leverage no-code workflows to collect customer eSignatures, documents, and payments, and authenticate ID in real time — straight from the customer's smartphone. As a result, businesses enjoy faster and shorter sales and servicing cycles, boost NPS, and significantly improve their completion rates.

140 Broadway
New York, NY 10005

Contact Information:
info@lightico.com